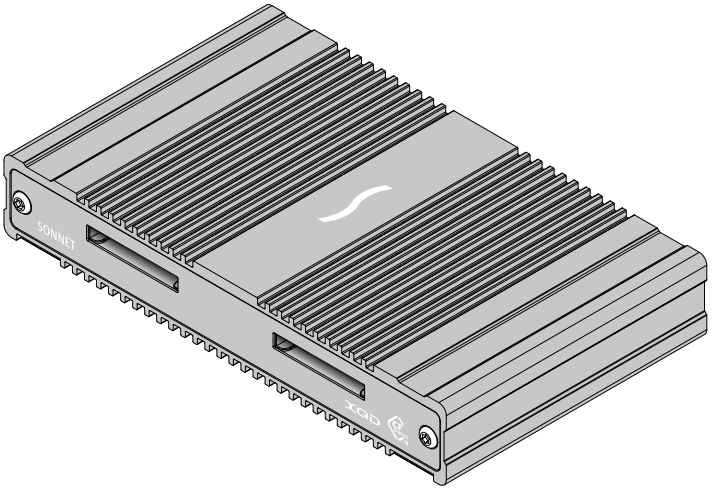
Quick Start Guide

for SF3 Series — CFexpress / XQD Pro Card Reader



Mac Compatibility

- macOS 14 or 15 Mac with Thunderbolt™ 5, Thunderbolt 4, Thunderbolt/USB4, or Thunderbolt 3 ports

Windows Compatibility

- Computer with Thunderbolt 5 or 4, or USB4 ports
- Windows 11 supports only CFexpress cards
- Windows 10 required for Sony XQD driver support

CFexpress Media Compatibility

- All CFexpress 2.0 Type B cards

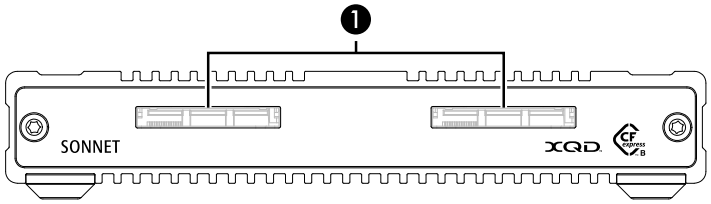
XQD Media Compatibility

- All XQD cards

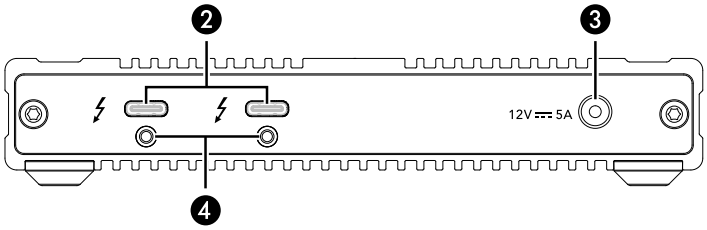
Support Note: This document was up to date at the time of printing. Please check the Sonnet website for the latest documentation.

1. Go to https://www.sonnettech.com/support/kb/kb.php
2. Navigate to and click the SF3 Series - CFexpress / XQD Pro Card Reader link, and then click the Manual link.
3. Click the SF3 Series - CFexpress / XQD Pro Card Reader QSG [English] link and then check the Document Version information. If the version listed is later than this document (**revision C**), click the Download Now button for the latest version.

Card Reader Description



1 – Card Slots
Both slots accept CFexpress 2.0 Type B cards and XQD cards.



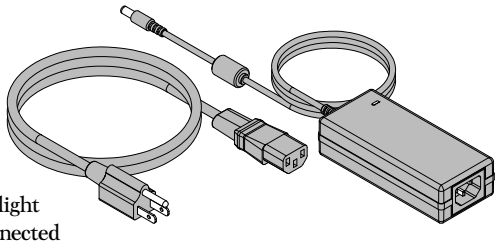
2 – Thunderbolt Connectors
Connect the included (or other certified) Thunderbolt cable between either of these ports and your computer's (or intermediate peripheral device's) Thunderbolt port; the open port may be used to connect another Thunderbolt peripheral device.

3 – 12V, 5A Socket
Connect the included DC power adapter to this connector.

4 – Threaded Nuts for ThunderLok™
Attach the included Thunderbolt connector retainer clip here.

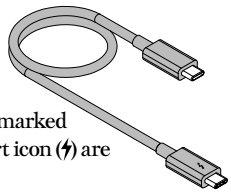
Additional Package Contents Description

Power Adapter and Power Cord
Connect the power adapter to Sonnet card reader's 12V socket. Note that if the adapter has a power indicator on top, it will light when the adapter is connected to AC power.



Connect the power cord between a power outlet and the power adapter. Note that the power cord included with your product may appear different than the one pictured here, depending on where the product was purchased.

Thunderbolt Cable
Connect this cable between the Sonnet card reader and one of your computer's Thunderbolt ports (often indicated by a ϟ logo), or other Thunderbolt peripheral device in the chain connected to the computer. Ports marked with the generic USB icon (⇄) or USB Charging Port icon (ϟ) are NOT compatible.



ThunderLok Thunderbolt Connector Retainer Clip
This clip secures the Thunderbolt connector plugged into one of the Sonnet card reader's Thunderbolt ports to prevent accidental cable disconnection. This clip is compatible with Sonnet 0.5- and 0.7-meter Thunderbolt cables.



Driver Information

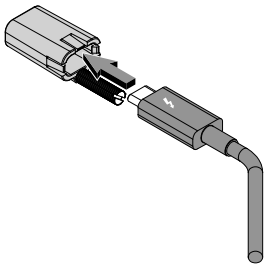
The drivers that enable SF3 Series — CFexpress / XQD Pro Card Reader and CFexpress memory cards to work with your computer or iPad Pro are installed as part of macOS, Windows, and iPadOS®. If you work with XQD memory cards, you must download software from Sonnet's website to enable support.

1. Go to sonnettech.com/support/kb/kb.php, navigate to and click the SF3 Series - CFexpress / XQD Pro Card Reader link, and then click the Driver link.

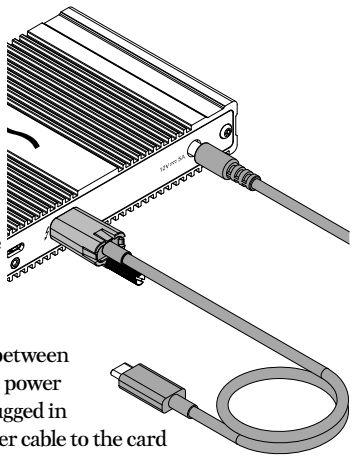
2. Click the XQD driver for macOS or Windows link, read the instructions, and then click the Download Now button.

3. Install the driver, and then restart your computer.

Support Note: To attach the ThunderLok clip to the cable, remove both from their packaging, and then insert the connector through the connector clip as shown. Note that the connector will pass all the way through the clip; when you connect the cable to the reader, the clip will secure the connector.



Connecting the Reader



1. Connect the included (or other certified) Thunderbolt cable between either Thunderbolt port on the Sonnet card reader and a Thunderbolt port on your computer, or other Thunderbolt peripheral device in the chain connected to the computer. Secure the retainer clip to the reader if you attached it to the cable.

2. Connect the included power cord between a wall outlet or power strip and the power adapter; verify the connector is plugged in securely. Connect the power adapter cable to the card reader's 12V power socket.

Windows Users—Using the Card Reader For the First Time

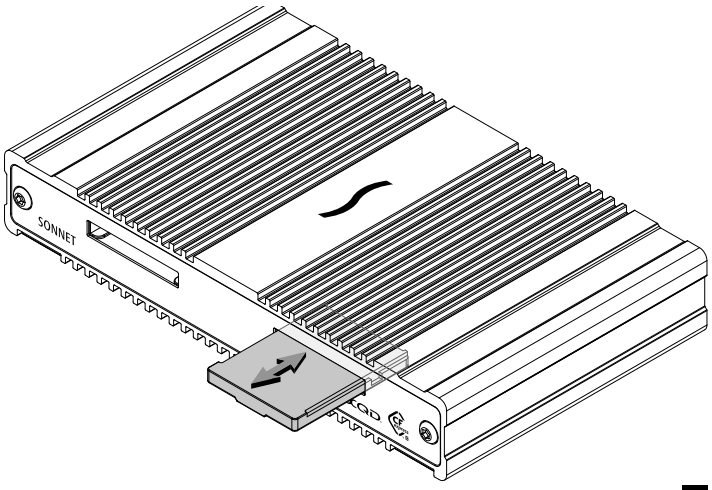
An *Approve New Thunderbolt™ Devices* window will appear the first time you connect Sonnet card reader to your computer while it is running (or the first time your computer boots with the reader connected). From the drop-down menu select Always Connect, and then click OK.

All Users—Inserting and Removing Cards

- Insert a card straight into the slot, parallel to the top cover of the reader, until it stops; *do not force a card into the slot*, as you may damage the card or the slot connector.

- Before removing a card, be sure to "eject" or "Safely Remove" its mounted volume; otherwise, data on the memory card may be corrupted.

- To remove a card, pull it straight out of the slot.



Contacting Customer Service

Before contacting Customer Service, please check the Sonnet Web site (www.sonnettech.com) for the latest updates and files. When you contact Customer Service, please have the following information available:

- Product name
- Date and place of purchase
- Computer model
- Operating system version
- Software/firmware versions
- A System Report (macOS) or a Microsoft System Information MSINFO32 (Windows) report (Windows), along with a description of the issue(s) you are encountering with your device

If further assistance is needed, please visit:
https://www.sonnettech.com/support/contact/support-form.html

Japan Customers

Contact Sonnet Customer Service Japan at:
jp.support@sonnettech.com

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